



Health Center Information



Indiana University Health

Workplace Services

Location

1950 Doctors Park Drive
Suite C

Columbus, IN 47203

T 812.375.8810

F 812.375.8879

Email: BCSCNurse@iuhealth.org



Frequently Asked Questions

What is the BCSC Health Center?

The BCSC Health Center is a physician's office managed through a collaborative relationship between IU Health and Columbus Regional Hospital. BCSC has contracted for this dedicated employee healthcare solution to exclusively serve our employees and family members.

Who is eligible to use the new BCSC Health Center? What determines eligibility?

The BCSC Health Center is available for use by any employee or dependent covered under BCSC health insurance (SIHO). Use of the clinic is a win-win for BCSC and employees. You receive healthcare services in the Center with no co-pay, and the school corporation saves on healthcare costs through this dedicated, lower-cost service.

How much does it cost per visit at the BCSC Health Center?

There is NO CO-PAY for visits, labs or medications provided within the Center. Services in the center are paid for by BCSC at a discounted cost, allowing both you and our school corporation to save money on healthcare costs.

How far in advance do I need to schedule an appointment?

Appointments are needed; you can schedule same day appointments if available, either by calling 375-8810 or by using the online appointment system link located on the schools website www.bcsc.k12.in.us.

My spouse does not use our health insurance; can they use the health center?

No, the BCSC Health Center is only available to those who participate in the BCSC Health Insurance Plan.

Can I bring my children to the Center for care?

Yes, your dependent children who are covered under the BCSC health plan are eligible to use services. We encourage you to maintain a regular relationship with a pediatrician for ongoing care of young children, but for immediate care needs and for a consultation, please feel free to bring children to see our Providers.

Will the doctor share my medical information with the school?

NO! Absolutely not! Your privacy is 100% protected. Services provided are strictly confidential by law under HIPAA and both IU Health and Columbus Regional maintain strict confidentiality of patient records and information.

Will the center work with my existing doctors if necessary?

Yes, if you receive services in the center and want your healthcare information shared with the doctor or doctors you currently see, with a signed consent/release, the center staff will make sure your doctor receives all information from your visits. Our Provider may also want to speak with your other doctors to make sure they are working together on the best possible care plan for you.



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This seems too good to be true. How is it possible?

The program offered costs less than similar care paid for through our insurance. Our goal is to offer you convenient access to high quality care with no co-pay or co-insurance required. Our hope is that by using the Health Center services, you will stay well and feel great. Lower cost and faster access makes it easy for you to stay healthy. The wellness programs we offer could potentially help you and BCSC avoid higher cost care for more serious illness. This health and wellness offering also holds the potential to lessen increases in future insurance costs.

What if I need to see someone when the Health Center is closed?

Go online to schedule with the Center if possible for the next available appointment. Otherwise, we encourage you to seek care with your existing primary care provider. If you do not have one, please work with the Center to evaluate your options.

If I have a work-related illness or injury, will I use the center for treatment?

No, the center will not see work-related illnesses or injuries, as the center is not able to accommodate walk-in patients as well as scheduled patients. If you do have a work-related illness or injury, your supervisor will direct you to Prompt Med for your initial visit and treatment. Except in an emergency situation, always see your supervisor for instructions on where to go for treatment for work-related illnesses or injuries.

Does the BCSC Health Center offer quality medical care?

Yes. The Health Center is fully staffed by a Board Certified Family Practice Physician, a Nurse Practitioner and a Medical Assistant employed through Columbus Regional Hospital and IU Health Workplace Services, our program partner.

Services available at the BCSC Health Center:

Primary Care: Primary level care to treat & manage acute & chronic health conditions.

Wellness: Health consultation to address any health related concerns or questions.

Labs: Lab services to collect blood & other specimens for analysis & diagnostic needs (including outside lab orders)

Medications: While medications may be available in the clinic; Prescriptions will be written to meet medical needs and referred to the lowest cost vendor.

- \$4 & \$10 retail outlets or other local pharmacy
- In clinic medications as available
- 90 day maintenance program through the BCSC Insurance Plan

Preventive: Wellness services include routine annual screenings & physical exams, PAP (well-women) visit, nutrition counseling, health education, and more.

Education: Disease education and routine monitoring of chronic health conditions

Chronic Care: Management of chronic health conditions & disease management



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Health Center Hours

Day	Hours
Monday	9:00 am - 7:00 pm
Tuesday	9:00 am - 7:00 pm
Wednesday	Closed
Thursday	9:00 am - 7:00 pm
Friday	7:00 am - 12:00 pm
Saturday	7:00 am - 12:00 pm
Sunday	Closed



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Appointment Scheduling

Go to www.bsc.k12.in.us/BCSCHealthCenter

Click on the Yellow **“schedule now”** button to connect with the online scheduling website.

FIRST TIME USERS

To create an account please click **“Register”**

**Each individual (every member of a family) that is on the health plan must create an account/Register*

Complete requested information

1. First name
2. Middle name
3. Last name
4. Address
5. City
6. State
7. Zip
8. Phone
9. Email (Family members can share an email address if needed)
10. Login (Family members can share a Login)
ex. cainfamily
11. Password (each individual must have their own password) ex. cainmom, caindad, chelsea, etc...
12. Retype Password
13. Birth date
14. Gender
15. Insurance ID # (each individual on the BCSC health plan has their own unique ID #)
16. Click **“Submit”** button

A new screen will open that says **“Click here to proceed”**

- Click the **“Select Service”** Drop Down and choose a service that best describes your reason for visiting.
- A Calendar will pop up with available dates for appointments. Click on the date you want.
 - » If you determine this date does not work for you and you want to look at other options -either click on the **<<Previous or Next>>** buttons, or select a new date on the calendar on the left again
- Click on the white space next to the available time you want for your appointment.
- A screen will open up to verify the information you have selected. Please add the specific reason for your visit and any necessary details for the Provider.
- Then Click **“Finalize Appointment”**
- A confirmation screen will pop up with appointment details.
 - » if necessary scroll to view all information
 - » this gives you the opportunity to print your appointment details if you choose to
- Final step is to scroll to the top and click **“log out”**

RETURNING USERS

Enter your Login and password and click **“Login”**

FOLLOW THE REST OF THE DIRECTIONS ABOVE STARTING AT
Click the **“Select Service”** Drop Down and choose a service that best describes your reason for visiting.



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